

## Field Service Technicians

An Oakland-based firm seeks field service technicians to provide direct technical support to diagnose faults, assess failures, replace parts and potential design enhancement that can be developed to improve reliability of rail vehicles. The technicians will apply electrical and mechanical theory and knowledge to test, troubleshoot and repair subcomponent equipment and vehicles as required. The successful candidates will participate in the related function of pilot vehicles and commissioning testing. These full-time positions are located in the San Francisco Bay Area.

If you are interested in providing excellent customer service, have strong technical skills, the ability to manage your time well and want to work with and support a wide variety of people, this job is for you. The pay is competitive.

**The ideal candidate is motivated and will perform the following day-to-day tasks:**

- Diagnose cause of electrical or mechanical malfunctions or failure of operational equipment and recommend preventive or corrective maintenance, including associated documentation, and prepare specifications for materials, equipment components and processes.
- Work as part of a team to address technical issues that arise.
- Assist in the identification of design enhancements that can be made to improve vehicle reliability. Work with the customer, vendors and internal engineering resources to implement these changes.
- Contribute to customer satisfaction, product performance, and suggestions for product enhancements.

### Education:

- High school graduate and technical certificate or Associate degree

### Experience:

- 5 years experience *or* equivalent combination of education and experience required
- Electrical and mechanical skills are highly desirable and HVAC skills are helpful
- Good oral and written communication skills

**You must use the link below to apply. Submit a cover letter describing/detailing why you are the ideal candidate for this position along with your resume and salary history/requirements. Submit your documents in Microsoft Word format ONLY. We will not consider pdf documents or incomplete submittals.**

[APPLY](#)